

RAYMOND REBUILTS

Extended Warranty Policy

COMPANY NAME

VEHICLE SERIAL NUMBER

WARRANTY NUMBER

Your Raymond Reconditioned Lift Truck is guaranteed against defects in material and workmanship for a period of 12 months after installation or 1050 hours (whichever occurs first) on major components. Minor components are guaranteed for 5 months or 440 hours. Wearables are guaranteed for 90 hrs or 1 month.

The following are major components, covered for 12 months or 1050 hours (whichever occurs first):

1. Drive unit
2. Motors
3. Mast and Carriage (exclusive cylinders and bearings)
4. Castings
5. Pumps
6. Major Electronic Components, including the following:
 - VFC, Power and System Cards
 - SCR Control Box and Cards
 - ICC (RMS80) and TCC Cards
 - Vehicle Manager and Motor Controller
 - Steer, ODI and Coil Driver Cards
 - Wire Guidance Cards and Sensor

The Following are wearables, covered for 1 month or 90 hours

1. Wheels
2. Tires
3. Switches
4. Motor brushes
5. Contact tips

Warranty Details

1. Parts found to be defective during the warranty period will be replaced at no charge to you.

2. We will pay all transportation charges involved in the replacement or repair of a part found to be defective provided that the replacement or repair is made by an authorized Raymond Rebuilt representative.
3. Travelling time will be charged on warranty calls outside of normal service areas.
4. Raymond Rebuilds reserves the right to make changes and improvements to design without making changes to previously manufactured vehicles.
5. Your Raymond Rebuilt truck warranty does not cover defects or damage which are caused from lack of maintenance, misuse, abuse or accident.
6. Notwithstanding any other language contained herein this warranty policy is expressly voided, without any further notice to you, if any modification is made to the truck or additional components or devices are added to the truck without having received prior written approval from Raymond Rebuilds.
7. **This express warranty is in lieu of all other warranties.** There are no implied warranties or merchantability and fitness for a particular purpose. In no event shall Raymond Rebuilds be liable for incidental, special, or consequential damages.

JOHNSTON EQUIPMENT
RAYMOND  STORAGE SOLUTIONS GROUP

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Standard Build Level

General: All units are externally cleaned, visually checked for structural integrity and repaired as necessary.

Drive Units: Inspected for proper operation and leaks and are repaired as necessary.

Castor Assembly: Inspected for proper operation and damage and repaired or adjusted as necessary.

Motors: Tested for proper grounds and brush wear and repaired as necessary.

Hydraulic Pumps: Inspected for leaks and are rebuilt or replaced as necessary.

Valves: Inspected for leaks or other damage and are resealed as necessary.

Hose Assemblies: Inspected for leaks and damage and are replaced as necessary - some external cracks and bubbling are acceptable.

Electrical Panels: Visually inspected for corrosion, wear and worn contact tips and are repaired as necessary.

Controller: Tested for proper operation and is repaired as necessary.

Mast Assemblies: Inspected for physical damage and acceptable wear and is repaired and re-shimmed as necessary. Lift rams are inspected for chrome damage and leaks. Cylinders are repaired and repacked as necessary.

Brake System: Disassembled, inspected and tested for safe operation. Components are rebuilt or replaced as necessary.

Wheels and Tires: Inspected for wear and serviceability and replaced where necessary - some wear and abrasions are acceptable.

Paint: Units are externally detailed and painted.

Updates: All safety hardware and software updates are installed.

Final Inspection and Testing: Trucks are operationally and load tested as per Provincial Standards to assure proper operation of all controls and functions.